

STUDENT HEALTH INSURANCE

All students are required to maintain active continuous health insurance coverage while enrolled in the DO program. For this purpose, Office of Student Affairs provides a list of insurance options to students and verifies active coverage at the beginning of each term.

PHYSICAL HEALTH SERVICES

Routine physical health services are provided for students at the NMSU Health and Wellness Center. The NMSU Health and Wellness Center is an outpatient ambulatory health care center offering services in acute medical care, women's health, immunizations, and health education. The NMSU Health and Wellness Center is located on the NMSU campus at 3080 Breland Dr., Las Cruces, NM. The main entrance is located on the North East corner of the building (corner of McFie and Breland across the street from Zuhl Library).

Health Care at Remote Hubs

The College has arranged for all students to have access to health care providers at their assigned rotation hubs if they are not convenient to the Las Cruces campus. Information regarding hub providers may be obtained from hub coordinators or found online at the College's website:

<https://burrell.edu/students/resources/health-services/>

Providers who establish a patient care relationship with a student may not render an academic assessment of that student at a later date. It is the student's responsibility to notify the Office of Clinical Education or their hub coordinator if they are inadvertently assigned to a provider who has participated in their health care.

COUNSELING AND BEHAVIORAL HEALTH SERVICES

The College has arranged to provide counseling and behavioral health services for its students at the NMSU-Las Cruces campus and at all remote rotation hub communities.

Timely Telehealth

On behalf of its students, the College subscribes to TimelyCare Telehealth, a student assistance program that gives students confidential access to a full range of behavioral and physical telehealth services including:

- Medical: Scheduled or on-demand access treat a wide range of common illnesses like cold and flu, sinus infection, allergies, etc.
- TalkNow: 24/7 On-demand access to a mental health professional to talk about anything at any time.
- Scheduled Counseling: Scheduled access to a licensed counselor to get mental health support; 12 per student per academic year.
- Health Coaching: Scheduled access to address topics like healthy body image/lifestyle, sleep issues, etc.
- Psychiatry: Scheduled access to licensed psychiatrists; annual block of free visits equal to 4% of student population provided and controlled by counseling staff.

The TimelyCare Telehealth app can be accessed on the Apple App Store and Android Google Play by searching for "TimelyCare" as one word.

Mesilla Valley Hospital (MVH)

Treatment for more serious behavioral health issues, including clinical psychiatry and substance abuse treatment, is offered for students through MVH. These services are confidential, providing assistance in issues that might impair a student's personal or professional life. These services are independent of the College and students will utilize their personal health insurance plan for all costs associated with these services. MVH is a private, freestanding psychiatric hospital in Las Cruces, New Mexico that provides mental health, drug, and alcohol addiction services for adolescents, adults, and seniors.

Veteran Crisis Line

The Veteran Crisis Line connects Veterans in crisis and their families and friends with qualified responders through a confidential hotline. The crisis hotline is available 24 hours a day, 7 days a week. Send Text to 741741 or Call: 1-800-273-8255 (Dial and Press 1)

Behavioral Health Services at Remote Hub Locations

Students have access to behavioral health services at all rotation hubs. TimelyCare may be accessed from any location at any time. The College has arranged for local providers to accept Burrell College of Osteopathic Medicine students for care. Contact information is available from the Office of Student Affairs Website and from hub coordinators.