Windows Licensing Alert Solution

To avoid any problems with your Windows license in the future, please read and follow the instructions below:

If you have any questions please Submit A Ticket: https://bcomnm.org/help/

1. Make sure you are connected to the internet.

2. In the Type here to search part of your taskbar (also may appear as a magnifying glass), type cmd. The Command Prompt app should be the “best match”. Right click Command Prompt and select Run as administrator. If a window appears asking Do you want to allow this app to make changes to your device?, click Yes. A black window with white text should appear.

3. Type wmic path softwarelicensingservice get OA3xOriginalProductkey/value and then hit Enter.
   a. NOTE: There are NO zeros in that command. They are all “oh”s.
   b. You can copy the command above by highlighting it, right clicking, and selecting copy. If you hit the right click in the Command Prompt window after this, it should be pasted into that window.

4. Click and drag your mouse cursor over everything after OA3xOriginalProductKey= This should be five sets of five characters separated by a dash (-). When these characters are highlighted, right click your mouse. The highlight should be gone.

5. Right click on your Start Menu button and select System.

6. Scroll down until you see the Windows specifications title click on Change product key or upgrade your edition of Windows.

7. Under Update product key, click on Change product key.

8. Right click in the Product key box and select Paste and click Next.

9. Click Activate.

10. After a little bit of time, the window should say Windows is activated. Click Close.
11. On the **Activation** window, it should have the following: **Activation Windows is activated with a digital license.**

12. Reboot your computer to complete the activation.

13. If it doesn’t activate or you have any problems or questions, please contact us by Submitting a Ticket here: [https://bcomnm.org/help/](https://bcomnm.org/help/)