

# Windows Licensing Alert Solution

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To avoid any problems with your Windows license in the future, please read and follow the instructions below:

If you have any questions please Submit A Ticket: <https://bcomnm.org/help/>

1. Make sure you are connected to the internet.
2. In the **Type here to search** part of your taskbar (also may appear as a magnifying glass), type cmd. The **Command Prompt** app should be the “best match”. Right click Command Prompt and select **Run as administrator**. If a window appears asking **Do you want to allow this app to make changes to your device?**, click **Yes**. A black window with white text should appear.
3. Type **wmic path softwarelicensing get OA3xOriginalProductkey /value** and then hit **Enter**.
  - a. **NOTE:** There are NO zeros in that command. They are all “oh”s.
  - b. You can copy the command above by highlighting it, right clicking, and selecting copy. If you hit the right click in the **Command Prompt** window after this, it should be pasted into that window.
4. Click and drag your mouse cursor over everything after **OA3xOriginalProductKey=** This should be five sets of five characters separated by a dash (-). When these characters are highlighted, right click your mouse. The highlight should be gone.
5. Right click on your Start Menu button and select **System**.
6. Scroll down until you see the **Windows specifications** title click on **Change product key or upgrade your edition of Windows**.
7. Under **Update product key**, click on **Change product key**.
8. Right click in the **Product key** box and select **Paste** and click **Next**.
9. Click **Activate**.
10. After a little bit of time, the window should say **Windows is activated**. Click **Close**.

11. On the **Activation** window, it should have the following: **Activation Windows is activated with a digital license.**
12. Reboot your computer to complete the activation.
13. If it doesn't activate or you have any problems or questions, please contact us by Submitting a Ticket here: <https://bcomnm.org/help/>